

April 2019

Dear Parents

New Parent App – EduLink One

We are always looking for new and efficient ways to improve communication between students, parents and teachers to help your child achieve his or her best. Currently, we use a range of different online systems for this, but feedback from you has told us this can be confusing (particularly when remembering different login details and website). As a result, following 'road testing' from a number of parents that we are very grateful to, we are ready to roll out our new *Parent App*.

This new, single, mobile app will eventually allow you to gather up-to-date information about your child's school life, including timetables, homework, grade reports and a range of other information. It will also allow you to communicate with teachers and other relevant staff. Not all elements of the *Parent App* will be available straight away, but we plan to roll out various elements over the Summer Term ready for full access by September 2019. As new elements become available, we will notify you.

Parent account details will be sent to the email address held on our records on the afternoon of Friday 5 April 2019. If you are unsure of the email account we hold for you, please contact us at edulink@ntc.kent.sch.uk you will receive a response.

Where can I find the Parent App?

From a mobile, go to your appropriate app store and search for *EduLink One*. Then, simply download the app to your device. It will work on both phones and tablet devices. You can also login from the internet by going to www.edulinkone.com.



How do I login?

The School ID is NTC. Then, use the following details to gain access:

- Students: *Use your normal school login details*
- Parents: *Details will be supplied by an email from 'NTC – EduLink One'*

We hope you find this new app easy to use, however, should you have any issues, please email us at edulink@ntc.kent.sch.uk where we will be happy to help you use this device.

Yours sincerely

Jon Morgan
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